Honeywell Home

RFG100

REMOTE ACCESS GATEWAY

PRODUCT SPECIFICATION SHEET

The RFG100 Remote Access gateway provides remote access to Honeywell Home wireless controls through the internet and smart phones.

Connection is via a standard home internet router by ethernet cable and wirelessly to the heating controls using proven reliable Honeywell Home RF technology.

Communicates through TotalConnectComfort servers for a fast and secure connection.

Simple to set up with clear LEDs showing the current connection status.

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FEATURES

- Easy to install – connects to home router.
- Simple binding to wireless heating control.
- LEDs for connection status.
- Secure encrypted server communications (HTTPS).
- For use with TotalConnectComfort services which provide Android and iOS mobile apps.
- Compatible with Evohome control system www.evohome.info

SPECIFICATIONS

Operating Temperature	0 to 45°C
Humidity	10-90% RH non-cond.
Shipping & Storage	-20 to 55°C
Dimensions	153 x 124 x 63mm
Power Supply	5Vdc 1A
RF Band	ISM 868MHz, class 2
RF Communications Range	Up to 30m. typical
IP Ratings	IP20
Connections	1 ethernet port RJ45 1 dc power socket
Standards	CE approved. EN60730-1, EN61000-6-2, EN61000-6-3, EN300220-2

INSTALLATION

1. Connect to power
2. Connect to home internet router.
3. Bind to wireless heating control (see installation instructions).
4. set up account and download the app.

INTERNET & APPS

www.mytotalconnectcomfort.com

TROUBLESHOOTING

	🔴	Lost communications with the wireless heating control	Check wireless heating control is powered and within RF range.
	🔴	No internet connection.	Check that the home internet router can access the internet
	🟠	Trying to connect to home internet router.	If LED stays orange, check cables and power to home router.
	🟢	Not yet registered.	Set up account on www.mytotalconnectcomfort.com

resideo

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